

800.659.4035 · 214.666.4187 · healthmark-group.com

# **Patient Instructions for Medical Record Requests**

Towson Sports Medicine has partnered with HealthMark Group to ensure the accurate and timely completion of medical record requests.

## How?

Requests may be submitted electronically to HealthMark's Request Manager at <u>https://requestmanager.healthmark-group.com</u>. Once logged in, select "Submit Request" from the menu options and enter all required fields to provide an authorization directly to HealthMark. Your medical record request will be processed and a notification will be sent via mail or email once complete and available for download.

### Any questions?

Please log in to Request Manager for status updates or to chat with support. If you have any questions, you may contact HealthMark at 800-659-4035 or <u>status@healthmark-group.com</u>.

### **Medical Records Release Authorization**

Upon presentation of this authorization you are requested to provide the records outlined below to:

To Recipient:					
	Person/Company Address				
	City Phone		State	Zip	
			Fax		
From Clinic/Hospital:					
Patient:	Patient Name	Phone		Date of Birth	
				(Email address)	
		e <b>Dates of Service if Required</b> ) by file for all dates of service			
• Please provide a comp	plete copy of m	y file for service from		through	
Records to be Released	(45 CFR § 164.50	<b>08(c)(1)(i)).</b>			
• All Medical Records (no films)		• History & Physical	<b>o</b> Cons	• Consultation Reports	
• Emergency Room Record		• Operative Report	<b>o</b> Disc	• Discharge Summary	
• Lab/Pathology Reports		• Radiology Reports	<b>o</b> Imag	• Images (check for CD of films)	
<b>O</b> Itemized Billing		• Other			
Purpose for Disclosure					
<b>O</b> Disability		<b>o</b> Insurance	<b>o</b> Atto	rney	
<b>o</b> Referring Physician		• Patient Request	<b>o</b> Othe	<b>O</b> Other (please state reason)	
Other					

#### Please indicate your acceptance by checking the following boxes:

**O** I understand that I may revoke this authorization in writing at any time except to the extent that action has been taken in reliance upon this authorization (45 CFR § 164.508(c)(2)(i)).

**O** I understand that treatment or payment cannot be conditioned on my signing this authorization, except in certain circumstances such as for participation in research programs, or authorization of the release of testing results for preemployment purposes (45 CFR § 164.508(c)(2)(ii)).

**O** I understand that my records are confidential and cannot be disclosed without my written authorization except when otherwise permitted by law. Information used or disclosed pursuant to this authorization may be subject to redisclosure by the recipient and no longer protected. I Understand that the specified information to be released may include, but is not limited to: history, diagnosis, and/or treatment of drug or alcohol abuse, mental illness, or communicable disease, including Human Immunodeficiency Virus (HIV) and Acquired Immune Deficiency Syndrome (AIDS) (45 CFR § 164.508(c)(2)(iii)).

This authorization will expire One Hundred Eighty (180) days from the date of my signature unless I revoke the authorization prior to that time.

Date: \_\_\_\_\_ Signature:

Patient or Legally Authorized Representative